



Tecdesk Smart 5500  
User Manual  
English



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# INTRODUCTION

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Thank you for purchasing the Tecdesk Smart 5500 3G Fixed Wireless Phone. This phone is designed for use with GSM 900/1800/850/1900 and UMTS 900/2100 MHz networks. You will require a valid SIM card from your network operator. Please refer to your network operator for more information.

## **Safety Instructions**

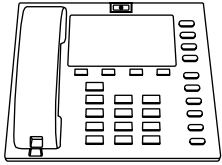
Please read the following instructions carefully before starting to use the Tecdesk 5500 3G Desktop Phone. Always read the safety instructions carefully. Keep this User Guide for future reference.

- Keep the phone away from humidity.
- Place the phone on a reliable flat surface before setting it up.
- If any of the following situations arise, have the unit checked by a service technician:
  - Exposure to moisture.
  - Dropped and damaged.
  - Obvious signs of breakage.
- Do not place the phone in a damp room at a distance of less than 1.5m from a water source. Keep water away from the device.
- Do not use the device in environments where there is a risk of explosions.
- Maintain the desk phone in an environmentally friendly manner.

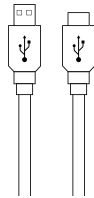
# SECTION 1: GETTING STARTED

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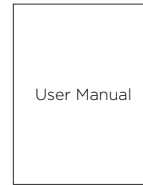
Please check the box includes the following components. If there are any items missing please contact your supplier.



A. Tecdesk Smart 5500



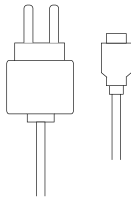
B. USB data cable



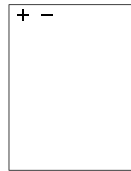
C. User manual



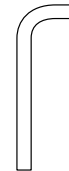
D. Quick start-up guide



E. AC/DC power adaptor



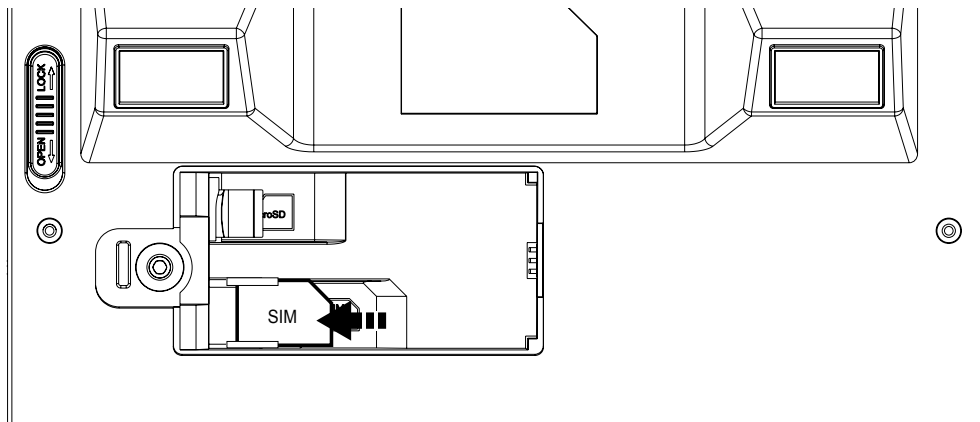
F. Lithium-polymer rechargeable battery



G. Allen key

## USIM card

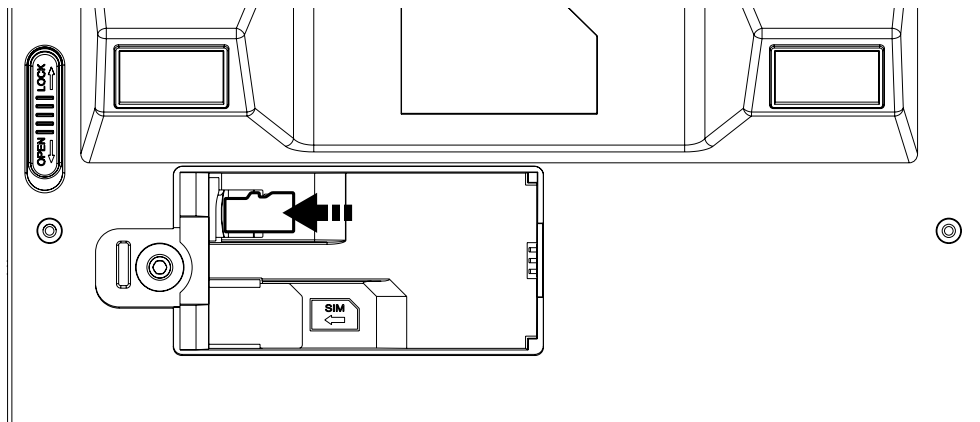
Ensure a valid SIM card is inserted correctly into the desktop phone.





## SDcard

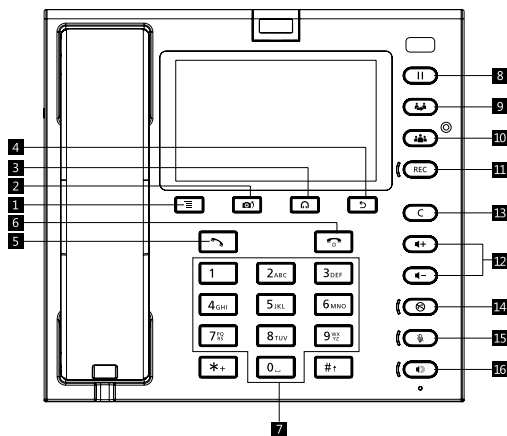
Your phone supports a removable microSD™ memory card of up to 32GB, to store music, pictures and other files.





# SECTION 2: GETTING TO KNOW YOUR PHONE

## Function of buttons



1. [ ≡ ] **Options button**  
Press to display options for the current screen.
2. [ 📷 ] **Camera Image Rotation button**  
Press to rotate the camera image.
3. [ 🎧 ] **Headset button**  
Press to use the phone via headset rather than receiver (necessary for RJ11 connected headsets only).
4. [ ↶ ] **Back button**  
Press to revert to the previous screen or to go back to home screen.
5. [ 📞 ] **Dial button**  
Press to dial out or answer a call.
6. [ 📞 ] **End button**  
Press to terminate a call or power ON/OFF.

7. [0-9] **Alphanumeric keypad**  
When entering usernames/ passwords or writing messages, you can press the buttons to toggle between numbers (123), lowercase characters (abc), and uppercase characters (ABC). Use this buttons to dial the phone numbers you want to call.
8. [ || ] **Hold button**
  1. Press the [ || ] button and the current call will be placed on hold.
  2. If you receive a new call while you are already on a call, you can press the [ || ] button to switch between the two calls.
  3. You can also press the [ || ] button to make another call while you are on a call.
9. [ 🗿 ] **Transfer button**  
During an active call, press the [ || ] button to put caller 1 on hold. Using the keypad dial the extension number of the second caller and press the [ 🗿 ] button. When the call is answered, press the [ 🗿 ] button and replace the handset. Caller 1 will be transferred to caller 2. You can then replace the handset.
10. [ 🗿 ] **Conference button**  
During an active call, press the [ || ] button to put caller 1 on hold. Using the keypad to dial the contact number of the second caller and press the [ 🗿 ] button. When the call is answered press the [ 🗿 ] button will put caller 1, 2 and yourself on a conference call. Replace the handset when the call is finished.
11. [ REC ] **REC button**  
Press the [ REC ] button during an active call to record your conversation (HD Voice recording not supported).
12. [ 🔊 ] **Volume + button**  
From the Home screen press the [ 🔊- ] [ 🔊+ ] button to adjust the Ringer Volume. When playing music or during an active call press to adjust the volume.
13. [ C ] **Cancel button**  
Press the [ C ] button to delete an incorrect number entry or text, when editing a text message or typing a number into the dial pad.
14. [ 🚫 ] **Do not disturb button**  
Press the [ 🚫 ] Do not disturb button to indicate this as your status within the Virtual Presence service of your group.
15. [ 🗿 ] **Mute button**  
Press the [ 🗿 ] button during an active call to mute or silence the outgoing sounds on your phone.
16. [ 🔊 ] **Speakerphone button**  
Press the [ 🔊 ] button to enable or disable the speakerphone.

## Finger Gestures

### Touch

Touch items to select or launch them. For example:

- Touch the screen keyboard to enter characters or text.
- Touch an application icon to launch the application.

### Touch and Hold

Activate onscreen items by touching and holding them. For example:

- Touch, hold and move a widget on the home screen.
- Touch and hold an application to display a pop-up menu of options.

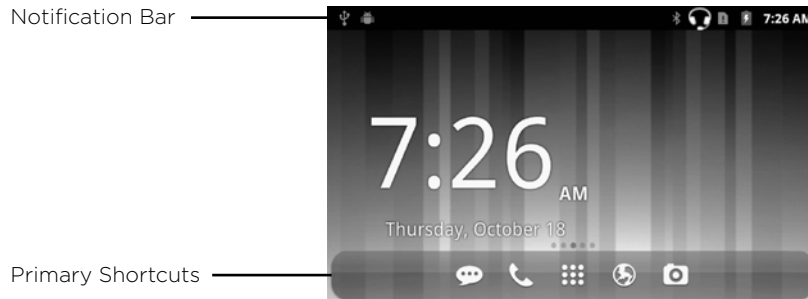
### Swipe, Flick or Slide

Swipe, flick or slide your finger vertically or horizontally across the screen. For example:

- To unlock the screen
- To scroll through the Home screen or a menu.

## Home Screen

The Home screen is the starting point for using your phone.



1. **Notification Bar:** Displays signal reception, battery power, system time and connection details.
2. **Home screen:** The starting point for using your phone. Place icons, widgets and other items here to customise your Home Screen page.
3. **Primary Shortcuts:** Shortcuts to your phone's common features (Message/Phone/Applications/Google/Camera).

## Applications















The Application's screen holds all applications installed on your device. Applications that you download and install from Android Market or from the web are also added to the Applications screen.

1. From the Home screen, touch the Applications icon.
2. Slide your finger up or down to scroll through the Applications.
3. Touch an icon to launch the application.

Brightness	Set the default screen brightness
Browser	Access the internet
Calculator	Perform mathematical calculations
Camcorder	Record videos
Camera	Take pictures
Clock	Keep track of time with Alarm, World clock, Stopwatch and Timer Features
Contacts	Save and manage contact information of your friends and colleagues
Downloads	View the details of your downloads
Email	Send/ receive emails
Extend Unit	Store contacts to Expansion Module. The maximum number of contacts to be added in 20
File Explorer	View the system file. Manage SD memory card



Gallery	View and manage pictures/videos stored on your phone, or on an optional installed memory card
Messaging	Send and receive message. Appears by default in the Primary Shortcuts
Music	Play music stored on an installed memory card
Phone	Make and answer calls. Appears by default in Primary Shortcuts
Portable Hotspot	Share your phone's mobile data connection via USB or as a portable WLAN hotspot
Profile Manager	Set up personal ringtone and prompt tone of the phone for different scenarios
Search	Launch Quick Search, search the web and your phone
Settings	Configure your phone to your preferences
Sound Recorder	Record your voice or other sounds, and share recordings via Bluetooth, Messaging, or Email
Videos	Play and manage videos stored on an installed memory card

## Status icons

	Signal Strength: Current signal strength
	Battery Level: Displays current battery level
	New Message: One or several message alerts
	Voice Call: Voice call in progress
	Missed Call: Displays missed calls
	Active 3G Connection: Phone is on an active 3G connection
	USB Connected: A USB cable is connecting the device to a PC/ laptop
	Alarm Set: Alarm is active
	Silent Mode: All sounds except media and alarms are silenced
	Aeroplane Mode Active: All wireless communications are disabled
	Bluetooth Active: Bluetooth has been enabled
	Bluetooth Connected: The phone is paired with another Bluetooth device
	WLAN Active: WLAN is connected, active, and communicating with a Wireless Access Point (WAP)
	Call Transfer Active: A call transfer is in progress

## SECTION 3: POWER ON/OFF

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Before powering ON the phone, make sure the phone is charged and the SIM card is inserted correctly. If the phone is powered ON without a SIM card, the screen displays a SIM card insertion message and the phone can only make calls to the emergency services. To call the emergency services, input the emergency service number and press the [  ] button to call. The phone can be powered ON when it is being charged. If the phone automatically turns OFF, the battery level is low. The start-up information will be displayed after 30 minutes of charging then the phone can be used. Press and hold the [  ] button and the phone will turn ON/OFF.

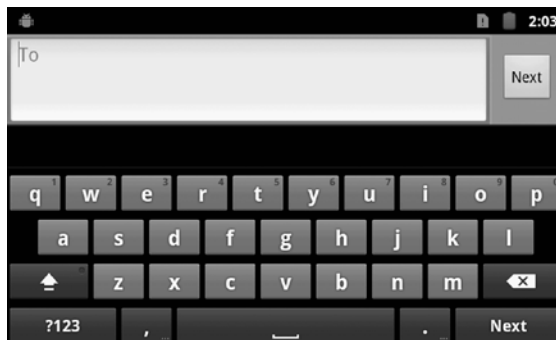
## SECTION 4: TEXT ENTRY



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### Text input method:

This section describes how to enter words, letters, punctuation and numbers.

Entering Upper and Lower Case Letters:



The default case is lower case (abc). Touch the  button to change to Uppercase mode before inserting a character with the keyboard. Use the  button to toggle between the upper and lower cases.

### Entering Symbols and Numbers:

To enter common symbols, touch **?123** to switch to symbol mode, and then touch the required button on the keyboard.

To enter less-common symbols, touch **?123** > **ALT**, then touch the desired button on the keyboard.

Enter numbers by touching **?123**, then touch the required button on the keyboard.


# SECTION 5: CALL FUNCTIONS

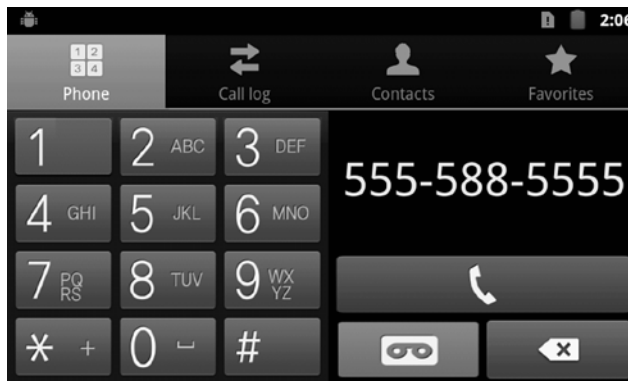
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## Making Calls




Your phone offers multiple ways to make calls:

### **Making a phone call by dialing a number**




1. On the Home screen, enter the phone number using the alphanumerical keypad, and press the [  ] button to make the call.
2. To end the call, press the [  ] button.



### **Making a phone call using contacts**



1. From the Home screen, select  (Applications) →  Contacts.
2. Find the contact and touch it to open details.
3. Touch  to dial the default number for the Contact.

### **Making a call using Favourites**

1. From the Home screen, touch  (Phone).
2. Touch  (Favorites) to display your favorites.
3. Find the contact and touch it to open the Contact entry.
4. Touch  to dial the default number of the Contact person.

### **Making a phone call using the Call Log**





To call a number from a recent call stored in the Call Log.

1. From the Home screen, touch  (Phone).
2. Touch  (Call log) to display your recent calls.
3. Find the number of the contact you require, and then touch Call to dial the number.



## Answering/ Ending a call

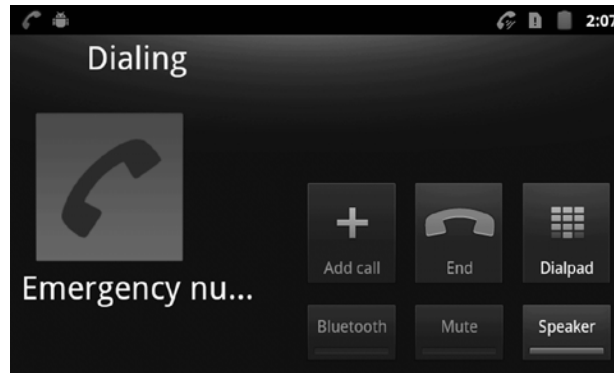
### Answer or silence an incoming call

1. Press the [  ] button or touch the  icon to answer a call.
2. Press the [  ] button or touch the  icon to reject the call.

### Adjusting the receiver volume

Press [  ] [  ] button to increase or decrease the volume on the handset during a call.

### In-Call Options



During an active call, you can use the following features:

**Add call:** Displays the Dialler to set up a multi-party call.

**End call:** Terminates the current phone call.




**Dial pad:** Displays a keypad to enter digits.

**Bluetooth:** Switches the call to be taken to a Bluetooth headset.

**Mute:** Mutes or enables your voice on the call.

**Speaker:** Enable or disables the speakerphone.

## Calls via Headset

The [  ] button enables preferred use of the phone via a headset rather than receiver (necessary for RJ11 connected headsets only). To use such a headset, plug its connector into the RJ11 port on the rear side of the phone and press the [  ] button. A headset icon will appear on the screen to indicate the headset port is enabled. To make a call when the headset is connected, dial the required number, then press the [  ] button. To receive an incoming call, press the same button.

If you are using a headset with a 3.5mm jack, you will not need to use the headset button, simply plug the connector into the corresponding port on the left hand side of the phone and the communication channel will be enabled.

## SECTION 6: CONTACTS

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This section explains how to manage your Contacts. Touch  to access the contacts menu in the main menu.

### Creating Contacts

#### Creating Contacts

1. In the Contacts menu, touch  → **New contact**.
2. Touch where you would prefer to save the contact - phone/ SIM.

#### Creating Contacts from the Phone Dial Status


Enter a phone number with the Phone Dialer keypad, touch  → **Add to contacts** then save the entry.

#### Creating and Editing Contacts from the Call Log

Save a phone number from a recent call record to create a new contact, or update an existing one.

#### Groups

Assign a contact to Groups to search for contacts faster, or to call or send messages quickly to group members.

In the Contacts menu, touch  → **Groups**.

#### Favourites

Favourites are displayed on the Favourites tab in the Phone Dialler, for fast dialling or messaging, and are indicated by the  in Contacts.

Touch and hold on a contact, then select Add to Favourites from the pop-up menu.

## SECTION 7: MESSAGES

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This section explains how to send and receive messages, and other features associated with messaging.

Your phone supports these types of messages:




**SMS Text messages:** Send and receive simple messages containing text.

**MMS Multimedia messages:** Send and receive text messages with pictures and/or sound files to other mobile phones or email addresses.

**Email:** Send and receive emails from your email accounts.

**Gmail:** Send and receive emails from your Google account.


### Creating and Sending Messages

1. From the Home screen, touch  (**Messaging**).
2. Touch  **Menu** for the following options:
  - Compose:** Create a new message.
  - Search:** Enter characters to search messages and recipient lists.
  - Settings:** Configure message settings.
  - Delete threads:** Delete all threads.
3. Touch the **To** field and enter the recipient's name, phone number or email address.
4. Touch the **Type to compose field** or **Next** to write your message. While composing a message, touch  **Menu** for the following options:
  - Add subject:** Add a subject field to the message. This option converts the message to MMS.
  - Attach:** Add content to the message to convert it to MMS.
  - Pictures:** Add a picture.
  - Capture picture:** Take a new picture.
  - Videos:** Add a video.
  - Capture video:** Record a new video.
  - Audio:** Add a sound clip.
  - Record audio:** Create then add a new audio clip.
  - Slideshow:** Add a slideshow of pictures to this message.
  - Insert smiley:** Add a text emoticon to the message.
  - Discard:** Discard the message.
  - All threads:** all messages.
5. Touch **send** to send the message

Note: As you enter a name, phone number or email address, possible matching contacts will appear on the screen. Touch a Contact to select it or continue entering characters.

## Settings

### Configuring message settings:

1. From a Home screen, touch  (Messaging).
2. Touch  Menu → **Settings** to set:

### Storage settings

**Delete old messages:** Touch to enable or disable automatic erasure of messages when storage reaches its default limits. When this function is disabled, you will be prompted to delete old messages when the limit capacity has been reached.

**Text message limit:** Touch to set a limit for the number of text messages per thread.

**Multimedia message limit:** Touch to set a limit for the number of multimedia messages per thread.

### Text message (SMS) settings

**Delivery reports:** Select to receive a delivery report for each message you send.

**Message template:** Create/edit message templates.

**Manage SIM card messages:** Manage messages stored on your SIM card.

### SMS signature

**SMS signature:** Touch to enable/ disable SMS signature.

**Edit SMS signature:** Touch to edit SMS signature.

### Multimedia message (MMS) settings

**Delivery reports:** Touch to receive a delivery report for each message you send.

**Read reports:** Touch to request a read report for each message you send.

**Auto-retrieve:** Touch to enable or disable automatic retrieval of MMS messages. When enabled, MMS messages will download automatically. When disabled, the phone prompts to download new MMS messages manually.

**Roaming auto-retrieve:** Touch to enable or disable automatic retrieval of MMS messages when Roaming. When enabled, MMS messages download and display automatically. When disabled, the phone prompts you to download new MMS messages.

**Restricted Mode:** Touch to disable image resizing and to check image resolution.

### Notification settings

**Notifications:** Touch to enable or disable alerts in the status bar.


**Select ringtone:** Touch to select a ringtone for message alerts.

**Broadcast Messages:** Touch to receive Cell Broadcast SMS broadcast messages.

## SECTION 8: BROWSER

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Your phone is equipped with a full HTML Browser, which allows you to access the internet.

From the Home screen, select  **Browser**.


### Selecting items on a page

While browsing pages, use gestures and menus to navigate through different links:

- Touch an item to select it.
- Touch a hyperlink to follow the link.
- Touch and hold on a hyperlink for the following options:
  - Open:** Go to the linked page.
  - Open in new window:** Open a link in a new window.
  - Bookmark link:** Add a bookmark to a linked page (without loading it).
  - Save link:** Save the linked page to Download history.
  - Share link:** Send the link via Bluetooth, Email, or SMS.
  - Copy link URL:** Save the link's URL to the clipboard.






### Entering a URL

Access a website quickly by entering the URL.

1. From the Home screen, select  **Browser**.
2. Touch the URL field at the top of the screen, and then enter the URL using the keyboard.
3. Touch **Go** to load the page.

### Using Browser Windows



You can have up to eight windows open at the same time and switch between windows.

1. From the Home screen, select  (Browser).
2. To open a new window, touch  Menu → **New window**.
3. To switch to another open window, touch  Menu → **Windows**. Choose the window you want to go to.
4. To close a window, touch  Menu → **Windows**.
5. Touch  (Close) on the desired window to close it.

## Using Bookmarks


Bookmark a site to have quick access.

### Creating a bookmark

1. From the Home screen, select  (Browser).
2. Browse to the desired website, and then touch  (**Bookmarks**) next to the **URL** field.
3. The new website is displayed as a thumbnail with the command **Add**. Touch the bookmark to add it.
4. At the **Add bookmark** prompt, confirm the Name and Location for the bookmark, and then touch **OK** to save the bookmark.

### Accessing bookmarks and history

Launch a bookmarked page, or reload the recent web pages.

1. From the Home screen, select **Browser**.
2. Touch  **Bookmarks** next to the URL field.
3. On the Bookmarks tab, touch a bookmark to load the page or touch and hold on a bookmark for the following options:
  - Open:** Launch the bookmarked page.
  - Open in new window:** Open the linked page in a new window.
  - Edit bookmark:** Modify the URL.
  - Add shortcut to Home:** Create a bookmark on the Home screen.
  - Share link:** Send the link via Bluetooth, Gmail, or SMS.
  - Copy link URL:** Save the link's URL to the clipboard.
  - Delete bookmark:** Remove the bookmark.
  - Set as homepage:** Assign the bookmarked link as your browser's home page.


Touch  Menu → **List view** to view bookmarks as a list.

4. On the Most visited tab, use the following options:
  - Touch a page to reload it.
  - Touch the star next to a page to bookmark it.
  - Touch and hold on a page for the following options:
    - Open:** Launch the web page.
    - Open in new window:** Launch the web page in a new window.
    - Add bookmark/Remove from bookmarks:** Bookmark the page, or remove the bookmark for this page.
    - Share link:** Send the page's URL via Bluetooth, Gmail, or SMS.
    - Copy link URL:** Copy the page's URL to the clipboard.

**Remove from history:** Remove the record of this page.

**Set as homepage:** Set this page as the default first page when opening the Browser.

5. On the **History** tab, use the following options:

- Touch a page to load it.
- Touch the star next to a page to bookmark it.
- To clear the history, touch  Menu → **Clear history**.
- Touch and hold on a page for the following options:

**Open:** Launch the web page.

**Open in new window:** Launch the web page in a new window.

**Add bookmark/Remove from bookmarks:** Bookmark the page, or remove the bookmark for this page.

**Share link:** Send the page's URL via Bluetooth, or SMS.

**Copy link URL:** Copy the page's URL to the clipboard.

**Remove from history:** Remove the record of this page.

**Set as homepage:** Set this page as the default first page when opening the Browser.

## Browser Menu

While viewing a web page, touch  Menu for the following options:

**New window:** Open a new browser window. The previous browser windows remain open in the background (use the Windows option to switch between windows).

**Bookmarks:** Create and manage bookmarks for favourite sites.

**Windows:** Switch between windows, or open a new window.

**Refresh:** Update the current page's content from the server.

**Forward:** Move forward to a previously-viewed page.

**More:**

**Add bookmark:** Create a bookmark for the current page.

**Find on page:** Search for content on the current page.

**Select text:** Enable the text selector. Returns you to the web page, where you can drag your finger over text to select it and copy it to the clipboard.

**Page info:** View information about the current page, including the URL.

**Share page:** Send the current page's URL via Bluetooth, or SMS.

**Downloads:** View a list of downloads. While viewing downloads, touch Menu for access to Clear List or Cancel All Downloads commands.

**Settings:** Customise the Browser.



**Fully exit:** Exit Browser.

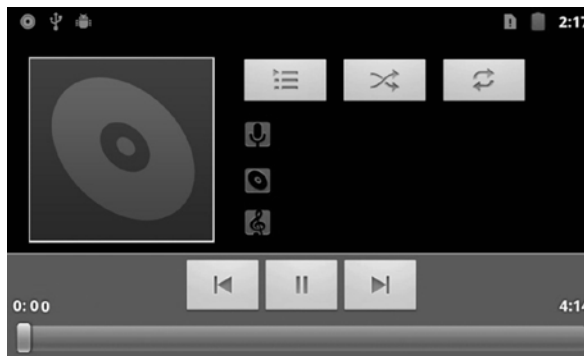


## SECTION 9: MUSIC



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Play audio files stored on the memory card.

1. From Home screen, select  (Applications) →  (**Music**).
2. Music Player scans your memory card and displays your songs: **Artists, Albums, Songs** and **Playlists**.
3. Touch a song or playlist to begin playback.



4. During playback, use the sound and playlist controls:

**Volume Buttons:** Press the [  ] [  ] buttons to increase or decrease the volume.





**List / Now Playing:** Touch **List** to view a list of songs.

Touch **Now Playing** to display the current song title and details.

**Shuffle:** When enabled, songs are played in random order. When disabled, songs are played in the order they appear in the list view.

**Repeat:** Touch to repeat the current song, repeat all songs, or disable repeat mode.

**Playback controls:**

- Touch  to go back to the previous song, or hold to rewind.
- Touch  to jump to the next song, or hold to go forward.
- Touch  to pause playback. Touch  to resume playback.

5. Touch  Menu for the following options: **Library, Party shuffle, Add to playlist, Use as ringtone, Delete.**

## SECTION 10: CAMERA





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Use your phone's built-in Camera to take pictures and record videos.

### Taking Pictures

1. From Home screen, touch  (Applications)  (Camera).



2. Using the display as a viewfinder, compose your picture by aiming the lens at the subject. Press the **1X** to zoom IN or OUT.
3. Touch the Camera button to take a picture
4. After taking a picture, touch Image Viewer to view the picture. While viewing the picture, use the following options:
  - Touch the zoom icons to zoom incrementally, or double-tap on the picture to zoom all the way in or out.
  - Touch  (Delete) to erase the picture.
  - Touch  (Share) to send the picture via Bluetooth, SMS, Email.
  - Touch  (More) for the following options: Details, Set As, Crop, Rotate Left, Rotate Right.
  - Touch [  ] button to return to the Camera and take more pictures.

## Camera Options

Touch  (Settings) to configure the following:

**Focus mode:** Choose a automatic focus setting.

**Exposure:** Choose a value to set the brightness of the picture.

**Picture size:** Choose a size for the photos.

**Picture quality:** Set the quality for the photos.

**Colour effect:** Choose a colour effect for the pictures.

**Select ISO:** Choose a setting for imaging sensitivity.


**Anti Banding:** Set Anti Banding.

**Saturation:** Set Saturation.



**Contrast:** Set Contrast.



**Sharpness:** Set Sharpness.

**Camera settings:** Set all Camera settings to the defaults settings.

Touch the  settings for White balance and choose a setting for the light source.

## Camera image Rotation







The [  ] button allows you to rotate the orientation of the image in front of the camera. The orientation of the image is reflected by a camera icon in the top right hand side of the screen. Each time the [  ] button is pressed, the camera will rotate anti-clockwise in 90 degree increments. The resultant image will correspond to this angle. After approx. 5 seconds of the camera being back in the upright starting angle, the icon will disappear.

While the ability to alter image orientation is normally available in VoIP apps, if it is not, press the [  ] button to exit the app. This will take you to the Home/app screen. Press the [  ] button and when the icon appears in the top right of the screen, press the number of times necessary to achieve the desired angle. Touch the VoIP app to re-launch it and begin to use the video call again in the correct angle.

## SECTION 11: VIDEO PLAYER

---




The 800x480px LCD screen can play videos and is DivX Certified®, it can play DivX® up to HD 720p, including premium content. Use Video Player to view and manage videos stored on a memory card.

1. From Home screen touch  (Applications) →  (Videos). By default, videos are displayed by name.
2. Touch a video to play the file.
3. While playing a video,
  - Touch  to go back on the video.
  - Touch  to advance the video.
  - Touch  to pause the video
  - Touch  to resume playback.

## SECTION 12: GALLERY

---

### Viewing Pictures

1. From Home screen, select  (Applications) →  (Gallery).
2. Touch a category, and then touch a picture to view it.
3. While viewing a picture, tap on the screen or touch  (Menu) for the following options:

**Share:** Share the selected picture via Bluetooth, SMS, Email.

**Delete:** Erase the picture.

**More:**

- **Details:** Display information about the picture.
- **Set as:** Assign the picture as a Contact icon, or as Wallpaper.
- **Crop:** Drag the edges of the crop tool to select an area of the picture, then touch Save to save selected area, which will remove the rest of the picture.
- **Rotate left:** Change the orientation of the picture to the left.
- **Rotate right:** Change the orientation of the picture to the right.

## SECTION 13: CALENDAR

---

Create events and appointments to manage your schedule.

1. From Home screen, select  (Applications)  (Calendar).
2. Touch  (**Menu**) for the following options:

**Day:** Display today's schedule, scroll to other days.

**Week:** Display the current week, scroll to other weeks.

**Month:** Display the current month, scroll to other months.

**Agenda:** Display events in chronological order.

**Today:** Display the day's events.

**More:**

- **New event:** Add a new event to the calendar.
- **Calendars:** Display the calendars.
- **Settings:** Customise the calendar.

## SECTION 14: CLOCK

---

The Clock application includes the following features:

**Alarm clock:** Create alarms to go off once, or to repeat on specific days.

**Stopwatch:** Record lap times.

# SECTION 15: SETTINGS

---

This section explains the settings you need to use to customise your phone.

## Theme settings

Turn ON/OFF the Google theme and QRD theme.

## Wireless & networks

### Aeroplane mode

When airplane mode is activated, your phone's wireless connections are disabled, and you cannot make or receive calls, messages or connect to networks. During in aeroplane mode, you can use other features on your phone, such as music, videos, or other applications.

### WLAN

Turn your phone's WLAN service ON or OFF. When you turn WLAN service ON, your phone automatically searches for available Wireless Access Points (WAPs) within range. Touch WLAN to turn WLAN ON or OFF.

### WLAN settings

Set up and manage wireless access points.

Touch settings to configure:

**WLAN:** Touch to turn WLAN ON or OFF.

**Network notification:** When enabled, notifies you of an open network when one is available.

**Add WLAN network:** Manually add a new WLAN connection.

### Bluetooth

Turn your phone's Bluetooth ON or OFF.

### Bluetooth settings

Set up and manage Bluetooth access points.

Touch settings to configure the following:

**Bluetooth:** Touch to turn Bluetooth ON or OFF.

**Device Name:** Your device's default name appears on screen.

Touch to change the device name when Bluetooth is ON.

**Discoverable:** Make your device discoverable.

**Discoverable timeout:** Set the time frame the device will be discoverable for.

**Scan devices:** Touch to scan for nearby Bluetooth devices within range. After searching, touch a device to pair with a compatible Bluetooth device.

## **Tethering & portable hotspot**

Share your phone's mobile data connection via a USB or as a portable WLAN hotspot.

### **VPN settings**

Set up and manage Virtual Private Networks (VPNs).

### **Mobile networks**

Set options for network selection and data services while roaming.

## **Call settings**

### **Call feature settings**

**GSM call settings:** Additional GSM only call settings.

**Fixed dialling numbers:** Manage (enable/ disable) fixed dialling numbers.

**IP prefix:** Edit the IP prefix for IP call.

**Voicemail service:** Network operator details for voicemail services.

**Voicemail settings:** Set your voicemail number.

### **Reject call settings**

**Reject call settings:** Enable/disable the automatic message relayed to a caller when a call is rejected.

Message template: Edit/create text message templates.

### **Other call settings**

**DTMF Tones:** Set the length of DTMF tones. The sounds used for touch tone dialling are referred to as DTMF (Dual Tone Multiple Frequencies) tones. Each number (as well as the “#” and “\*”) is represented by a pair of tones.

## **Sound**

### **General**

**Silent mode:** Silence all sounds except media & alarms.

**Volume:** Set the volume level for incoming calls and notifications.

### **Incoming calls**

**Phone ringtone:** Choose a default ringtone for all incoming calls.

### **Notifications**

**Notifications ringtone:** Select a default ringtone for messages, alarm and other notifications.

## Feedback

**Audible touch tones:** Play tones when you dial numbers on the Phone Dialler.

**Audible selection:** Play tones when you touch the screen for selections.

## Display

### Brightness

Sets the brightness for your screen. Touch and drag the slider to set the brightness, or touch to enable Automatic brightness adjustment.

### Animation

Sets the level of animations for transitions from one window to another. Touch **Some animations**, **All animations** or **No animations**.

### Screen timeout

Adjusts the delay time before the screen turns off automatically - 15sec, 30sec, 1min, 2min, 10min or never.

## Battery

**Battery status:** Displays the status of the battery.

**Battery Level:** Displays the power level of the battery.

## Location & security

### Use wireless networks

You can choose Location determined by WLAN and/or mobile network. And you can see your location in applications, when using Maps for example.

### SIM/RUIM card lock

You can lock your SIM/RUSIM card by inserting a PIN code.

### Visible passwords

When enabled, password characters will be displayed briefly while entering the passwords.

### Select device administrators

Add or remove device administrators.

### Credential storage

#### Use secure credentials

You can install credentials from an installed memory card and use the Credential storage settings to allow applications to access the secure certificates and other credentials.



## **Install from SD card**

Install encrypted certificates from an installed memory card.

### **Set password**

Set or change a password to protect credentials.

### **Clear storage**

Clear stored credentials and reset the password.

## **Applications**

You can download and install applications from Android Market, or create applications using the Android SDK and install them on your phone. Use Applications settings to manage it on your phone.

### **Unknown sources**

When enabled, allows installation of applications from different sources other than the Android Market.

### **Preferred install location**

Change the preferred installation location for new applications.

### **Manage applications**

Manage and remove applications from your phone.

### **Running services**

View and control the services running on your phone.

### **Storage use**

View storage used by each application that is running.

### **Development**

Set options for application development, such as USB debugging, Stay awake (screen will never sleep while charging), and allow mock locations.

### **Accounts & sync**

Set up and manage accounts, including your Google and Backup Assistant accounts.

## **General sync settings**

### **Background data**

When enabled, all accounts can sync, send, and receive data at any time. Touch Background data to enable or disable the setting. When enabled, a check mark appears in the check box.

### **Auto-sync**

Touch Auto-sync to enable or disable the setting. When enabled, a check mark appears in the check box. All accounts will automatically sync and further options are available for setting specific accounts.

## Privacy

### Factory data reset

Use Factory data reset to return your phone to its factory default settings. This setting erases all data from your phone, including your Google or other email account settings, system and application data and settings, and all downloaded applications. It will not erase current system software and bundled applications, or files stored on an installed memory card, such as music or photos. Touch Factory data reset, and then follow the prompts to perform the reset.

## Storage

### SD card

Manage the use of memory resources in your phone's internal memory, and in an installed memory card.

**Total space:** View total space of the memory card.

**Available space:** View available space of the memory card.

**Unmount SD card:** Touch Unmount SD card to prepare the memory card for safe removal or formatting.

**Erase SD card:** Erase all data on the SD card, such as music and photos.

### Internal storage

View memory usage for your phone's internal memory. Your phone contains 512MB internal memory.


## Language & keyboard

### Language settings

**Select language:** Set the language on your phone.

**User dictionary:** When you enter text, the predictive text features of the Android keyboard suggest words matching your character input. If you find that predictive text often predicts the wrong word, or if you have special words that you enter often, add them to the User dictionary.

Add and manage words in your user dictionary.

- To add a word, touch  Menu → **Add**.
- To edit a word, touch the word, then select **Edit**.
- To delete a word, touch the word, and then select **Delete**.

### Keyboard settings

Enables you to change the settings on the Android keyboard.

## Date & time

By default, your phone receives date and time information from the wireless network. When you are outside network coverage, you may want to set date and time information manually using the Date & Time settings.

**Automatic:** Touch to enable or disable automatic date and time updates from the wireless network.

**Set date:** Enter the current date (only available when the Automatic setting is disabled).

**Select time zone:** Choose your local time zone (only available when the Automatic setting is disabled).

**Set time:** Enter the current time (only available when the Automatic setting is disabled).

**Use 24-hour format:** Set the format for time displays (12h or 24h format).

**Select date format:** Set the format for date display.

## About phone

View information about your phone, including status, legal information, hardware and software versions, and a tutorial.

Touch items to view details:

**System updates:** Check availability and install updates to your phone.

**Status:** View Battery status, your phone number, MIN, PRL version, ERI version, MEID, Network, Signal strength, Service state, roaming, Mobile Network state, Wi-Fi MAC address, Bluetooth address, and Up time.

**Battery use:** Display processes and applications that are currently running. Touch an item to view its details of battery consumption.

**Legal information:** Display open source licenses and Google info.

**Model number:** Display your phone's model version number.

**Android version:** Display the android version of your phone.

**Kernel version:** Display the kernel version of your phone.

**Build number:** Display your phone's software version.









## SECTION 16: TECDESK SMART 5500 EXPANSION MODULE (OPTIONAL)

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This section helps you setup your Tecdesk Smart 5500 Expansion Module. This is an optional module available from your place of purchase. Please contact your network operator for more information.

1. Make sure the Expansion Module and the Tecdesk Smart 5500 Main Unit are connected.
2. Press the [  ] button to turn ON the phone.
3. From the Home screen, select  **Applications** →  **Settings** → **Wireless & network settings** to set your network connection.



Set up your list of the contacts when using the Expansion Module for the first time.

1. Touch  to access the **Contacts** menu in the **main menu**.
2. Select  **Options** →  **More** → **Update Address Settings** and enter the server URL address provided by your supplier.
3. Select  **Options** →  **More** → **Update Password Settings**. The default password is 8888.
4. Select  **Options** →  **More** → **Update Office Contacts**. The phone will update the list of contacts that have already been stored on the server. Contact details can be edited from the Tecdesk Smart 5500 Server.
5. In the main menu, touch  **Expansion Module** → **“1st expansion module”** → **OK** → **Options** → **Add**. You can now select a maximum 20 contact to store in the Expansion Module.
6. Touch **Add**, and the Expansion Module screen will display the contacts.
7. Each contact will be allocated a corresponding speed dial key.


### LED Status

- **Green LED:** the contact is **Available**.
- **Red LED:** the contact status is **“Do not disturb”**.
- **Yellow LED:** the contact is **Busy**.
- **LED is OFF:** the contact is **Offline**.

### Deleting a contact from the Expansion module











1. In the main menu, touch  **Expansion Module** → **“1st expansion module”** → **OK** →  **Menu** → **Delete**.
2. Select the contact and touch **Delete**.
3. The contact will be removed from the Expansion Module and the display will be blank.

### Adding a new contact to the Expansion Module

1. In the main menu, touch  **Expansion Module** → **“1st expansion module”** → **OK** → **Options** → **Add**.
2. Select to add or Edit the contact details from your list.

## Adding multiple Expansion Modules

The Tecdesk Smart 5500 can have a maximum of 3 Expansion modules connected to the main unit.

1. Ensure you connect the 2nd Expansion Module onto 1st Expansion module.
2. Select  to access the **Contacts** menu in the **main menu**.
3. Select  **Options** →  **More** → **Update Address Settings** and enter the server URL address provided by your supplier.
4. Touch  →  **Options** →  **More** → **Update Password Settings**. The default password is 8888.
5. Select  **Options** →  **More** → **Update Office Contacts**. The phone will update the list of contacts that have already been stored on the Tecdesk Smart 5500 Server. Contact details can be edited from the Server.
6. In the main menu, touch  **Expansion Module** → **"2nd expansion module"** → **OK** →  **Options** → **Add**. You can now select a maximum 20 contacts to store in the Expansion Module.
7. Touch **Add**, and the Expansion Module screen will display the contacts.
8. Each contact will be allocated a corresponding speed dial key on the 2nd Expansion Module.
9. Repeat for the 3rd Expansion Module.

## SECTION 17: TROUBLE SHOOTING

---

To save the time and expense of an unnecessary service call, perform the simple checks in this section before contacting a service professional.

### **Your phone cannot be switched ON**

- Be sure that you press and hold the **power button** for more than 1 second.
- Be sure that the battery is well connected to your phone. Remove the battery, reinstall the battery, and restart your phone.
- If power is exhausted, recharge the battery.

### **Your phone cannot be switched ON, when switching ON your phone, the following messages may appear**

- **Enter the phone lock code.** The automatic lock function has been enabled. You must enter the phone lock code before you can use the phone.
- **Enter the PIN code.** The PIN check feature is enabled. Every time the phone is switched ON, the PIN has to be entered; (If you are using your phone for the first time, you must enter the PIN code supplied with the USIM card).
- **Enter the PUK code.** The PIN code has been entered incorrectly three times, and the SIM card is now blocked. Enter the PUK supplied by your network service provider.

### **USIM card error**

- USIM card is contaminated. Clear the metal contact on the USIM card with a clean cloth.
- USIM card is not placed properly. Install the USIM card according to the user's guide.
- USIM card is damaged. Contact your network service provider.

### **Network failure**

- You may be in a weak signal area. Move to a different location with a stronger signal strength.
- You are out of network service coverage.
- USIM card is invalid. Contact your network service provider.

### **You have entered a number but it was not dialled**

- Make sure that you have pressed the dial button.
- Make sure your USIM card is valid.
- Make sure that you have not set outgoing call barring.
- Make sure that you have not set fixed dialling.

### **The quality of your call is poor**

- Check/adjust the volume.
- You are in a weak signal area, such as nearing tall building or in the basement where radio cannot be efficiently transferred.
- You are using your phone during a busy period, such as commuting period when the lines are too busy to put through.

**Your correspondent cannot reach you**

- Be sure that your phone is switched ON and connected to network.
- Be sure that your USIM card is valid.
- Be sure that you have not set incoming call barring.

**Your correspondent cannot hear you speaking**

- Be sure that you have switched ON the microphone.
- Be sure that you are holding the phone close enough to your mouth.

**The standby duration is too short**

- The standby duration is related to the network settings. You may be in a weak signal area. If your phone cannot receive signals, the phone will continue to send signals to search for a base station and consume power, which shortens the standby duration. Use your phone in a stronger signal area or switch off temporarily.
- Your battery needs to be changed.

**The battery does not charge properly**

- Be sure the cables and plug is well connected.
- Wipe the charging contacts both on the phone and on the battery with a clean soft cloth.
- Change your charging environment if above 10°C or below 40°C.
- Change a damaged battery or charger.
- If the above guidelines do not help you to solve the problem, take note of the model and serial numbers of your phone, your warranty details, and a clear description of the problem. Then contact your local after-sales service.

# SECTION 18: LEGAL INFORMATION

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## **Notice**

This information is subject to change without notice. Whist every care has been taken in the preparation and design of these instructions, statements, recommendations and information, implied or expressed, they do not constitute a warranty of any kind. No part of this information may be reproduced, quoted or translated by any means or in any form photographically, mechanically or electronically, without the written permission of Tecdesk.

## **Trademarks and Permissions**

The Bluetooth® trademark and logos are owned by the Bluetooth SIG, Inc.; Google Mail is a trademark of Google Inc.; Wi-Fi, Wi-Fi Protected Access, Wi-Fi Protected Setup, and WPA are trademarks of the Wi-Fi Alliance; Microsoft, Hotmail, Outlook, Windows Live, and Windows Media are trademarks of Microsoft Corporation; GSM and Global System for Mobile Communications are trademarks of the GSM MOU Association; JavaScript is a trademark of Oracle America, Inc. All other trademarks are the property of their respective owners and any use of such trademarks by Tecdesk is under license where required.

## **FCC Notice**

Your device operates and is in compliance with Part 15; FCC rules. However, in doing so, it must also accept any interference received, even though it may be undesirable, and must not in itself cause harmful interference. If used in close proximity to receiving equipment, the device may cause radio or TV interference.

## **Warranty Disclaimers**

Although every effort is used to reduce inaccuracies and, except as required by applicable law no warranties of any kind, either express or implied, and including but not limited to the implied warranties of fitness for a particular use or satisfactory quality, are made in relation to the contents, accuracy or reliability of this information. Tecdesk reserves the right to modify or change specifications or information without any consequential liability or prior notice. Under no circumstances, except as required by applicable law, will Tecmobile or any of its licensors be responsible for indirect damages or consequential loss of income or data however caused.

## **Disclaimer**

Third party content and services may be enabled and are available through your device. Some features and accessories referred to in the instructions rely on local network settings and installed software. These may not automatically be accepted, or be accepted in a limited way, by local service and network providers. As a consequence, some descriptions may not match the accessories or product which you can purchase.



Third party content and services belong to, are the copyright of, trademarked by and patented by their respective owners under intellectual property law. They should not be used without the express permission of the service provider or content owner and, unless given specific permission by them, you should not transmit, upload, publish, modify, copy or distribute in any way the services or content displayed through this device.

The device may contain technology, software or commodities which are subject to regulations and export laws from the US and other countries. Diversion contrary to law is prohibited.

To the fullest extent permissible by applicable law, by using the applications provided with your device, you acknowledge that the application is provided as is. Tecdesk does not provide a warranty, make any representations, or take any responsibility for the end-user support, content or functionality of third-party applications provided with your device.

## SECTION 19: HEALTH AND SAFETY

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### **RF/SAR information**

Your desk phone is a radio transmitter and receiver. When switching ON, your phone sends out low-level radio-frequency (RF). Country governments all over the world adopt state security guidelines developed by independent scientific organisations such as ICNIRP and IEEE. These guidelines establish permitted levels of RF energy for the general population. The guidelines include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health. SAR is the unit of measurement for absorbed radio quantity when using mobile devices. SAR tests are conducted using standard operating positions with the phone transmitting at its highest certified power level, however, the actual SAR level of the phone while operating can be well below the maximum value. In general, the closer you are to a base station, the lower the power output of the phone. The SAR values may vary, depending on different models of phones. To ensure the safety and health of the users, the phone is designed and manufactured to meet the radio exposure guidelines. The ICNIRP SAR limit for mobiles devices used by the general public is 2W/kg and highest SAR value for this device is tested for use at the ear is below the SAR limit recommended by ICNIRP. WCDMA Band I front side, middle 10g value: 1.04W/kg.

### **Batteries**

Never use a charger or battery that is damaged in any way. Use the battery correctly. Do not short-circuit the battery, as this may damage it, cause it to heat up or create a fire. Do not dispose of batteries by burning them as they may explode. Return the waste battery to the dealer or an appointed recycle centre. Do not dispose as household waste.

Battery charging time depends on the remaining battery charge, the type of battery, and the charger used. The battery can be charged and discharged hundreds of times, but it will gradually wear out. When the operation time is noticeably shorter than normal, it is time to replace the battery with a new one. Use only original or approved chargers and batteries.

Unplug the charger, from the electrical socket and the device, when not in use. Do not leave on charge permanently, as this will damage the battery and shorten its life. Leaving the battery in extreme hot or cold places will also reduce the capacity of the battery. Cool down or heat up the temperature to the normal level (Li-ion batteries are particularly affected by temperatures below 0°C).

### **Operating environment**

Remember to follow any special regulations in force in the area you are located, and always switch OFF your phone whenever it is forbidden to use it, or it may create a hazard. When connecting the phone or any accessory to another device, read its User's Guide for detailed safety instructions. Do not connect incompatible products. It is recommended that the equipment should only be used in the normal operating position (held to your ear with the antenna pointing over your shoulder) for your satisfactory operation of the equipment and for the safety of others. Recommended charging temperature is 25°C. Do not expose the equipment below 10°C or above 40°C. Keep the phone in an appropriate holder while you are driving. Do not put it on a seat or location where it could fall. To ensure safety and avoid accidents, do NOT use the phone while driving.

## Medical devices

Ensure that you switch OFF your phone in areas, near electronic medical equipment, that obviously require the phone to be switched OFF such as heart pacemakers, hearing aids, etc. Most medical devices can shield the phone's RF signal, but some cannot. If you have any doubts, or need to find out more, please consult your doctor or medical device manufacturer.

## Pacemakers

Pacemaker manufacturers advise the distance between your phone and heart pacemaker should be 6 inches (15.3 cm) at least, otherwise the phone could interfere with the pacemaker.

People fitted with a pacemaker should note the following:

- Always keep a distance (at least 6 inches) between the phone and the pacemaker, when the phone is switched ON.
- Do not carry the phone in a breast pocket
- Listen to the phone using the ear which is furthest away from the pacemaker.

Caution: Please switch OFF your phone if you feel there is interference, and consult a doctor as soon as you can.

## Hearing Aids

Mobile phones may cause some interference with some hearing aids. If so, please consult your hearing aid manufacturer.

## Other safety information

- If you do not use your phone for extended periods, please switch it OFF and remove the battery to save energy.
- Do not have the volume excessively loud while using the phone, as this could impair your hearing.
- Repairs should only be undertaken by an approved agent.
- Avoid using phone cases that have magnetic closures: These can affect the performance and life of the phone and its components.
- If you or your family have a medical record of dizziness or epilepsy, please consult your doctor first, if you want to play games on the device or use the torch.

Use with care, possible excessive sound pressure from the earphones and headphones can cause hearing loss



## **Emergency calls**

Your phone, like any wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you should never rely solely on any wireless phone for essential communications like medical emergencies. To make or receive calls, the phone must be switched ON and in a service area with adequate signal strength. To make an emergency call, enter the local emergency number in standby mode.

## **Care and maintenance**

Your phone is a product of superior design and craftsmanship and should be treated with care. The suggestions below will allow you to enjoy this product for many years.

- Keep your phone away from small children and pets: They may accidentally damage the phone or choke on small parts.
- Keep the phone dry and avoid liquids that could corrode the phone.
- Do not use the phone with a wet hand, as this could result in you getting an electric shock.
- Do not store the phone in hot areas, as this can shorten the life of electronic devices, damage batteries, or melt accessories.
- Do not expose your phone to hot sunlight which may over-heat your phone.
- Do not place your phone near inflammable liquids, gas or explosive substances.
- Do not store the phone in cold areas. When the phone warms up to its normal operating temperature, moisture can form inside the phone: This can damage its electronic circuit boards.
- Do not drop or knock the phone. Rough handling can break internal circuitry.
- When cleaning the phone, use a damp or anti-static cloth. Do not use a dry or static cloth. Do not use chemicals such as cleaning solvents to clean the surface. Switch OFF the phone first before cleaning.
- Do not paint the phone. Painting it may limit proper operation.  
If your phone has a torch, do not use it too close to the eyes. This may cause damage to eyes.
- If the phone or battery gets wet and the label on the phone is damaged, phone repairs are no longer guaranteed by the manufacturer's warranty, even if the warranty for your phone has not expired.

## SECTION 20: DECLARATION OF CONFORMITY

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Hereby, we declare under our sole responsibility that this product and in combination with the accessories are in compliance with the appropriate standards 3GPP TS 51.010-1, EN 301908-1/-2, EN 301511, EN 300328, EN 301489-1/-7/-17/-24, EN 60950-1, EN 50360, EN 50361, following the provisions of, Radio Equipment and Telecommunication Terminal Equipment directive 99/5/EC with requirements covering EMC directive 04/108/EC, and Low Voltage directive 06/95/EC.

1. Battery CAUTION : RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.
2. Adapter: Adapter shall be installed near the equipment and shall be easily accessible.
3. To power off the device, please take out the battery and disconnect the power adaptor.
4. RF distance. The device complies with RF specifications when the device is used at 75cm from your body.

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MODEL NO: TD5500

CE 0700

